

# THE FUTURE OF HAYES TOWN CENTRE ESTATE RESIDENT NEWSLETTER



## Still have questions?

If you have a last-minute question or concerns, please do get in touch with our team to talk it through. You can contact us to arrange a one to one appointment on 0800 994 9323.

We will also be on the estate on

**Saturday 15 May from  
11am to 2pm.**

## Your homes. Your future. You decide

### Don't miss your chance to vote in the Resident Ballot.

Voting closes at **5pm Friday 21 May**. Any votes after the deadline will not be counted.

You might have received a reminder letter and second ballot pack from Civic Electoral Services (CES) in the post in the past day or two. If you have, then it means that you still need to vote in the Resident Ballot.

We want to make it as easy as possible to vote so please read the 'How to vote' instructions on the next page or give us a call on

 **0800 994 9323**

and we will explain what you need to do.

If you would like to receive this information in another language please contact us on 0800 994 9323

اگر آپ یہ معلومات کسی دوسری زبان میں حاصل کرنا چاہتے ہیں تو برائے مہربانی ہم سے ٹیلیفون 0800 994 9323 پر رابطہ کریں.

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 0800 994 9323 'ਤੇ ਸੰਪਰਕ ਕਰੋ.

જો તમે આ માહિતી બીજી ભાષામાં પ્રાપ્ત કરવા માંગતા હો, તો કૃપા કરીને અમારો સંપર્ક કરો ટેલિફોન 0800 994 9323

यदि आप यह जानकारी किसी अन्य भाषा में प्राप्त करना चाहते हैं तो कृपया हमसे टेलीफोन 0800 994 9323 पर संपर्क करें

Hadii aad rabto macluumaad dheerad ah, oo habkale loo dhigeys fadlan nala soo xidhiidh nambarka 0800 994 9323





**HILLINGDON**  
LONDON

# UNDERSTANDING YOUR BALLOT PAPER

Put a cross in one of the boxes here if you are voting by post

**BALLOT PAPER**

 **CES**

 **HILLINGDON**  
LONDON

**Hayes Town Centre Estate Redevelopment Ballot**


The London Borough of Hillingdon has asked Civica Election Services to conduct this ballot. You should have received a Landlord Offer document recently which provides details of the proposal for the redevelopment of Hayes Town Centre Estate. It is this proposal by the Council that you are being asked to vote on below.


**Question**


Are you in favour of the redevelopment proposals for Hayes Town Centre Estate?

<b>YES</b>	<input type="checkbox"/>	<b>NO</b>	<input type="checkbox"/>
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Cast your vote using one of the following methods

 **VOTE BY POST**  
Vote by marking a cross 'X' in the box next to your chosen answer.

 **VOTE ONLINE**  
Go to:  
[www.cesvotes.com/Hillingdon](http://www.cesvotes.com/Hillingdon)  
Vote using your security codes.

 **VOTE BY PHONE**  
Call Freephone **0800 197 4620**  
Vote using your security codes.

Your completed ballot paper should be returned in the pre-paid envelope provided and received by the Independent Scrutineer no later than the time and date shown below.

<b>Security Code Part One</b>
<b>Security Code Part Two</b>

**VOTING CLOSES**  
**5PM on FRIDAY 21 MAY 2021**

R0361\_2\_P1/41502

This is your unique security code for voting by telephone or online

# HOW TO CAST YOUR VOTE

## Online

You can vote online using a computer, tablet or a smart phone.

1. Go to: [www.cesvotes.com/hillingdon](http://www.cesvotes.com/hillingdon)

You will need your unique security code to log into the site. You can find this on the voting paper.

The security code is unique and can only be used once, so don't share it with anyone else.

2. Once you have entered the security code click 'Login'.

Once you are logged into the voting website you will see the voting instructions.

Please read the instructions before casting your vote.

3. Click the box next to your chosen answer – 'Yes' or 'No'.

4. Once you have cast your vote, you will have the opportunity to review and confirm. Check your vote. To change your vote, click 'Previous page'.

If correct, click the 'Submit' button.

By clicking 'Submit' you will have confirmed your vote and it will have been recorded.

## By post

Please read the instructions on the ballot paper before casting your vote. Mark a cross (X) in the box next to your chosen answer – 'Yes' or 'No'.

Insert the completed voting paper into the reply pre-paid envelope and place it in a Royal Mail post box.

To ensure your vote is counted, please make sure you post it by Tuesday 18 May at the latest so that it arrives with Civica in time.

## By telephone

You will need your unique security codes to vote by telephone.

Call the Freephone number listed on your voting paper.

When prompted:

1. Press the star \* key
2. Enter part one and part two of your security code found on the voting paper.
3. Listen carefully to the introduction and question.

When prompted:

4. Press 1 to vote 'Yes', or press 2 to vote 'No'
5. Press the star \* key to confirm your vote.

You can hang up once your vote has been confirmed.

# SHAPING THE DESIGN OF THE NEW ESTATE

## Did you know that resident feedback has shaped the design proposals?

We have been consulting residents on the design of the new estate and homes since December 2020 and your feedback has helped us make the designs better and more suited to your needs.

We've included a few of the questions you have asked and how our architects have responded here.

### **Q Will there be two bedroom apartments with separate kitchen and living rooms?**

Yes, we have designed a variety of different layouts for the two bedroom homes, some open plan and some with separate kitchen and living rooms, so there's choice. Three and four bedroom homes will all have separate kitchen and living rooms.

### **Q Washing machines can be noisy, especially in open plan living. Can something be done about this?**

Yes. We will design the built-in storage cupboards in the hallway so that a washing machine can be installed in them keeping the noise away from bedrooms and living spaces.

### **Q Pedestrian only streets on the estate could be places for anti-social behaviour. What can be done to avoid this?**

We've redesigned these streets as traditional streets that can be used by cars, cyclists and pedestrians, with parking bays between trees and planting, making them busier places. We have also

added more front doors onto the street and plenty of windows overlooking the street to make them feel safe.

### **Q Can passers by see into bedrooms on the ground floor?**

We have changed the design of homes that are at street level to make sure that bedrooms are all on the first floor.

### **Q Will there be fences for the front gardens?**

We have included options to enclose front gardens with a wall or railings and will consult with residents on their preferences in the next stage of consultation.

Much more design work needs to be done. If residents vote 'YES' for redevelopment then we will be working closely with you on the designs over the summer and autumn.

## Did you know?

Residents moving into a new home on the estate can choose from a range of different colours and finishes for their new kitchen cupboards, worktops, bathroom border tiles, walls and floors.

**PLEASE CALL US ON  
0800 994 9323  
IF YOU HAVE ANY QUESTIONS OR NEED  
TRANSLATION**