

THE FUTURE OF HAYES TOWN CENTRE ESTATE RESIDENT NEWSLETTER



Your homes. Your future.

Thank you to every resident who has got involved with the consultation and ballot. We were delighted to see that so many of those that were eligible to vote did, but also appreciate the time all residents have given to the process.

As you will have heard already, 79% of residents that voted, voted YES for redevelopment.

This is fantastic news and a clear show of support for making the estate a better and safer place to live for all residents.

We are very excited to begin to plan the next stages of consultation with residents and the wider community as the architects start to work on the detailed design of the new neighbourhood and homes.

If you would like to receive this information in another language please contact us on 0800 994 9323

اگر آپ یہ معلومات کسی دوسری زبان میں حاصل کرنا چاہتے ہیں تو برائے مہربانی ہم سے ٹیلیفون 9323 994 0800 پر رابطہ کریں۔

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ دوسਰੇ ਭਾਸ਼ਾ ਵਿਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 0800 994 9323 'ਤੇ ਸੰਪਰਕ ਕਰੋ۔

જો તમે આ માહિતી બીજી ભાષામાં પ્રાપ્ત કરવા માંગતા હો, તો કૃપા કરીને અમારો સંપર્ક કરો ટેલિફોન 0800 994 9323

यदि आप यह जानकारी किसी अन्य भाषा में प्राप्त करना चाहते हैं तो कृपया हमसे टेलीफोन 0800 994 9323 पर संपर्क करें

Hadii aad rabto macluumaad dheerad ah, oo habkale loo dhigey fadlan nala soo xidhiidh nambarka 0800 994 9323



HILLINGDON
LONDON

NEXT STEPS

The next step for the project team is to present the proposals and result to the Council's Cabinet on 17 June with the aim to submit a planning application later this year so that we can begin the first phase of demolition in autumn 2022.

Most importantly, we will be hosting regular drop-in surgeries for residents, particularly those in the first phase of the demolition, to get one-to-one advice.

- For **tenants in the first phase**, we will be getting in touch with you to begin to formally assess your housing needs in preparation for moving. We are committed to working with residents to find a temporary or permanent move that they are happy with, and the aim is to find something suitable for everyone in phase one between July 2021 and June 2022.
- If you are a **tenant in a later phase** that is eligible for a new home on the estate, please be reassured that although we cannot guarantee it, we will be looking to accelerate your move to one of the new homes where we can.

We are also aware that some tenants in later phases that are eligible for a new home on the estate are **overcrowded** and concerned about the length of time they might need to wait for one of the new homes to be built. We would like to reassure these tenants that we will prioritise any empty properties that

become available on the estate to help ease overcrowding while you wait for your new home to be built.

Stay in touch

Get in touch with with our team on:

📞 **0800 994 9323**

You can also find out more information about the project at:

www.hillingdon.gov.uk/hayes-tc-estate

And of course, please remember that **tenants who would prefer is to move off the estate** can continue to bid on Locata as normal.

- For **resident leaseholders**, we will be in touch to begin discussions about the purchase of your property. Again, we will focus on those in the first demolition phase but we will also undertake valuations and purchase any resident leaseholder's property if they want to move early.

How to get involved

In addition to the surgeries, we will be planning to continue our consultation events throughout the summer and autumn.

We hope to start these in June with an event on the estate for all residents to catch up with the team and architects, learn more about what happens next, and enjoy fun activities for adults and children – more details to follow soon.

We will also be starting to speak to the wider community about the proposed designs and what it might mean for them, including neighbours, businesses and religious groups.

This will be an exciting opportunity for residents to continue to influence the design of the new neighbourhood and homes and we hope you will get involved.

Any questions?

In the meantime, the team will continue to be available on the freephone numbers and will be on site regularly if you have any questions or concerns.

If you have trouble understanding any information, please get in touch with us and we will provide explanations and translation where necessary.

We look forward to working with you to build a better future for the estate.