

THE FUTURE OF HAYES TOWN CENTRE ESTATE RESIDENT NEWSLETTER



We hope you have had a great summer.

This newsletter provides you with an update on the feedback we have received from the recent consultation events, the rehousing of residents in the first phase of the demolition, and how and where you can come to speak to us.

We also want to take this opportunity to make you aware that you may receive a 'Request for Information' letter from Ardent Management Ltd in the coming weeks and reassure you that these are nothing to be worried about and are simply part of the procedure required to redevelop the estate.

Please follow the letter's instructions, if they are applicable to you, and contact us if you need any assistance.

New homes for phase one residents

We have successfully helped 7 families move off the estate into houses that better suit their needs.

If you would like to discuss what the redevelopment means for you and your family, please phone us on **01895 556461** to book an appointment with the council's dedicated regeneration team.

Resident design consultation

Thank you to everyone who attended the recent design consultation which was held on Tuesday 27 July. We hope you enjoyed the day and found it useful.

It was great to speak to residents and get your feedback on the latest plans for the estate.



The architects presented some 3D models of the new homes and spoke to residents about what the new estate may look like, their preferred materials, and the design of balconies and the shared entrances. We also enjoyed hearing from younger residents about what the new children's play area should look like.

Key topics discussed with residents were the appearance of the new buildings, the layout of the new homes and the new streets and outdoor spaces.

Residents felt that alternatives to red brick should be explored.

There was a wide range of opinions on the design of balconies – some wanted more open, others liked closed, whilst some wanted a mix.

Most residents we spoke to said they liked the idea of large and/or **full height windows**, whilst a few raised the topic of having **spaces to dry clothes**, particularly in the winter months.

Many residents wanted to know more details about the new homes, particularly the size of rooms. The architects are currently working on the **detailed design of the first phase**, plus **sketch designs for future phases**, so that residents can better understand the size and arrangement of rooms, private outdoor space and shared facilities.

We also spoke to some residents about what floor level different rooms are on in the duplex homes and are exploring different options for this.

The topic of **trees and planting** was discussed with some residents, including the potential for planting trees on private terraces or the courtyard gardens, and we are keen to learn more about what sort of planting residents want to see in the gardens.

The recent warm weather prompted some residents to ask about **air conditioning**. This won't be provided but we will be looking carefully at insulation and shading to prevent the new homes getting too hot or too cold.

Finally, we spoke about the new community room on the estate and look forward to hearing more ideas from residents about how this could be used.

Next resident design consultation

We want to continue to speak to residents about the design proposals for the new homes, landscaping, play areas, and courtyards.

The architects are busy developing the designs for phase one in more detail, taking on board your feedback, and we will be hosting further consultations soon.

Look out for event flyers and posters advertising future events.

If you would like to receive this information in another language please contact us.

اگر آپ یہ معلومات کسی دوسری زبان میں حاصل کرنا چاہتے ہیں تو برائے مہربانی ہم سے ٹیلیفون 0800 994 9323 پر رابطہ کریں۔

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ 0800 994 9323 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

જો તમે આ માહિતી બીજી ભાષામાં પ્રાપ્ત કરવા માંગતા હો, તો કૃપા કરીને અમારો સંપર્ક કરો ટેલિફોન 0800 994 9323

यदि आप यह जानकारी किसी अन्य भाषा में प्राप्त करना चाहते हैं तो कृपया हमसे टेलीफोन 0800 994 9323 पर संपर्क करें

Hadii aad rabto macluumaad dheerad ah, oo habkale loo dhigeysaad fadlan nala soo xidhiidh nambarka 0800 994 9323

Stay in touch

We are continuing to hold surgeries in the **Resident Room** on the estate **every Wednesday and Thursday** between **10am-12 noon** and **2-4pm** to answer any questions you may have about the redevelopment process.

These surgeries are **by appointment only** so please contact the **Regeneration Team** on **01895 556 461** to book a time. If you are a **leaseholder** please contact David Saunders on 07761 757 815.

For general housing management queries please call 01895 250 111.